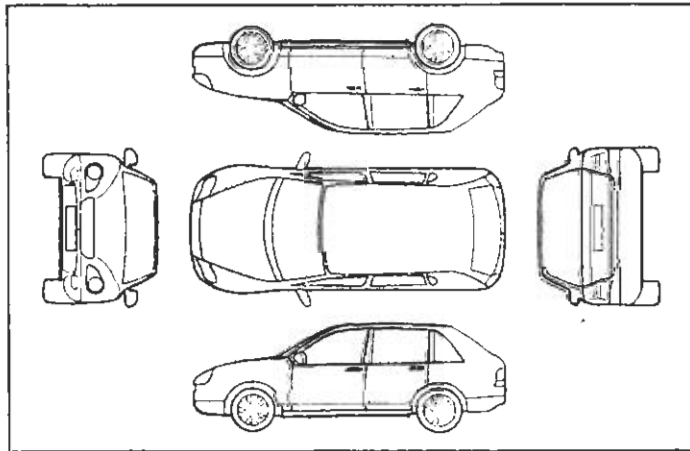




PORSCHE

Porsche Approved Checklist

Dent = D
Crack = C
Rust = R
Scratch = S
Stone chip = T



Chassis number (VIN) _____

Registration number _____

Recorded mileage* _____

Approved Checklist

Vehicle Documents

- Warranty booklet
- Maintenance booklet
- Check Service History
- Owners manual
- Radio/Navigation manual
- Radio Code Card. No.: _____
- CD-Change Code Card. No.: _____
- Navigation CD ROM – discs
- No. of keys/transmitter _____ / _____
- Tool kit, car jack, compressor, tyre sealant
- Type of alarm system fitted Standard
- Alarm tintment certificate (if applicable)
- Check for open recalls
- Body status check

Fluid Levels

1. Engine oil: level and condition
2. Transmission oil level
3. Coolant: level and anti freeze protection
4. Power steering fluid level
5. Brake fluid level
6. Clutch fluid level
7. Hydraulic oil level
8. Battery: acid level and condition
9. Cayenne: off-road stabilisers level
10. Cayenne: transfer box oil level
11. Front and rear differential: oil check
12. Check any other applicable levels

Function (Interior/Exterior)

13. Ignition
14. Starter
15. Horn operation
16. All exterior lights (headlamps, indicator, etc.)
17. All interior lights (Panel, compartment, etc.)
18. Cigarette lighter
19. Onboard computer
20. Clock
21. Wiper operation front and rear
22. Headlight and windscreen wash system

23. Window operation
24. HiFi system (radio, cassette, CD, nav. antenna)
25. Exterior and interior mirror adjusting
26. Seat adjusters, memory, heating, etc.
27. Steering column adjuster
28. Alarm system and immobilizer
29. Roof (Soft Top, Targa, Sunroof, etc.)
30. Park assistant
31. Spoiler
32. Door lock system
33. Remote control
34. Luggage compartment release
35. Engine compartment release
36. Secur. belts and adjuster
37. All instruments/switches
38. Child seat deactivation system
39. Read out fault memory
40. Function of door hinges
41. Door closing (inside/outside)
42. Door straps
43. Front and rear compartment lids
44. Tow bar electrics (Cayenne only)

Vehicle Condition

Tyres/Wheels

45. Wheel alignment
46. Tyres: approved make, size, N rating
47. Tyres make Mich P5P
48. Tyre tread depth in mm (min. 3 mm)
49. FL 4 mm, FR 4 mm
50. RL 6 mm, RR 6 mm
51. Spare tyre _____ mm
52. Tyre pressure (cold)
53. Tool kit, car jack, locking wheel socket
54. Tyre pressure monitoring

Exterior condition/Under vehicle

55. Body/convertible top (see sketch)
56. Paintwork (see sketch)
57. Tow bar

58. Glass (see sketch)
59. Underbody
60. Exhaust system
61. Chassis
62. Steering/frame connections
63. Shock absorber
64. Springs
65. Wheel bearing
66. Coolant hoses/connection: leaks, condition
67. Brake lines/hoses
68. Brake pads
69. Brake shoes/discs condition
70. Handbrake
71. Fuel system: leaks and damages
72. Axle joint/front and rear drivshafts
73. Axle transmission: leaks, damages
74. Transfer case: leaks, damages
75. Radiators
76. Engine/gearbox mountings

Engine compartment

77. Alternator function
78. Belts (Alternator/AC/fan/power steering)
79. Engine: visible defects/leaks
80. Battery, connections, fuses
81. Camshaft belt replacement history

Interior condition

82. Seat cushion
83. Arm rest
84. Convertible: wind stop
85. Convertible: tonneau cover
86. Instrument cluster
87. Headliner
88. Mats and carpet
89. Trim
90. Glove Box
91. Ashtray
92. Cupholders

Road Test

93. Steering
94. Brake system: foot/handbrake, ABS
95. Adaptive damping system and ride heights
96. Electronic stability system (PSM etc.)
97. Power steering
98. Clutch, gear change manual/automatic
99. Clutch: action and free play
100. Cruise Control – all functions
101. Vehicle handling
102. Vehicle performance
103. AC/heating/fresh air system
104. Abnormal noises/vibrations
105. Rear window/mirror: defroster
106. Navigation system (PCM)
107. Idling speed
108. Differential lock, 4-WD, AWD
109. ParkAssist
110. Instruments
111. Read diagnostic fault memory

Comments _____

Official Porsche Centre

S. Skelton 14/03
Technician's signature Date

[Signature] 14/03
Service Manager's signature Date

Porsche Approved Used Car Manager's signature Date

[Signature]
Ipswich Road
Colchester
Essex
All tests and function checks to be carried out as detailed in relevant technical documentation.
Tel: 01206 333300
Fax: 01206 043640



OK, Defect, Not relevant, Not to



PORSCHE



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Porsche Approved Warranty

Policy Booklet

Policy summary

This Policy summary is an important document and contains an outline of the Porsche Approved Warranty cover afforded to You under Your Policy, which You should read. It does not detail the full terms and conditions of the cover, which can be found in the Policy.

Policy provider

Porsche Approved Warranty is provided by:
 XL Insurance Company Limited,
 XL House, 70 Gracechurch Street,
 London EC3V 0XL.



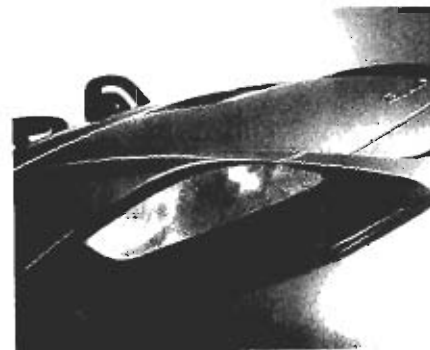
Significant features and benefits

This section outlines the main features and benefits of cover:

- Comprehensive Warranty Protection covering the cost of replacing Genuine Porsche parts and the associated labour costs for qualifying repairs as detailed in the Policy booklet categorised as engine, fuel/cooling system, transmission, steering, braking system, heating/air conditioning and electrics
- Porsche Assistance
 Please see the Policy Summary contained within the Porsche Assistance Policy Booklet for further details of the significant features and benefits available.

Significant exclusions or limitations

This section outlines the main exclusions, limitations and conditions of cover. Please also read the general exclusions to Your cover in the Policy booklets.



Porsche Approved Warranty

The following are the significant exclusions or limitations of this Policy:

- If Your Vehicle has been used for purposes other than those for which it is intended
- If Your Vehicle has not been repaired/maintained/serviced to the manufacturer's standards
- Genuine Porsche parts or those of matching quality have not been fitted to the Vehicle
- The Vehicle has been modified in a manner not approved by the manufacturer
- The manufacturer's instructions towards the Warranty and Maintenance booklet have not been followed
- Service or recall campaigns have not been carried out
- The repair or replacement of wear and tear items.

Porsche Assistance

Please see the Policy Summary contained within the Porsche Assistance Policy Booklet for further details of the significant exclusions or limitations.

Renewal cover

Provided Your Porsche is maintained to the manufacturer's recommendations You can renew Your Porsche Approved Warranty until Your Porsche is 9 years old or has reached 125,000 miles.

Duration of policies

Subject to Your rights to cancel, this Policy will remain in force for 12 months being the 12 month period from the validity date specified on Your Porsche Approved Warranty Certificate.



Your right to cancel

You have the right to cancel this Policy within 14 days of commencement or renewal and receive a full refund of the premium paid by You.

If You wish to cancel Your Policy, You must contact Your Porsche Centre within 14 days of commencement (or renewal) of Your Porsche Approved Warranty Policy.

We reserve the right to cover Our costs if You have used the service during this period and then exercised Your right to cancel. We will offset the cost of providing the service against any monies owed to You.

Your Porsche Assistance Policy will automatically terminate in the event that Your Porsche Approved Warranty terminates.

If You have a complaint

If You are unhappy with Our service, please tell Us so We can try to put it right. Should Your complaint relate to cover provided under Your Porsche Approved Warranty, You should contact Your supplying Porsche Centre in the first instance. If Your supplying Porsche Centre is unable to resolve Your complaint satisfactorily please write to Porsche Cars Great Britain Limited or XL Insurance Company Limited. Should Your complaint not be satisfactorily resolved You may be able to refer Your complaint to the Financial Ombudsman Service. Further details are contained in Your Policy booklet.

Should your complaint relate to cover provided under Porsche Assistance, please refer to the Policy Summary contained within the Porsche Assistance Policy Booklet.

Financial Services

Compensation Scheme ('FSCS')

XL Insurance Company Limited is covered by the FSCS. You may be entitled to compensation from the scheme if XL Insurance Company Limited cannot meet their obligations. Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.

Further information about compensation scheme arrangements is available from the FSCS.



Status disclosure



Details of policy provider

Certain benefits and services provided under Your Policy are insurance products as defined under the Financial Services and Markets Act 2000. Such benefits and services are provided by:

XL Insurance Company Limited, company registration number 1884214, whose registered office is XL Insurance Company Limited, XL House, 70 Gracechurch Street, London EC3V 0XL. XL Insurance Company Limited is authorised and regulated by the Financial Services Authority, under the jurisdiction of the Financial Ombudsman Service and the Financial Services Compensation Scheme.

XL Insurance Company Limited firm's reference number is 202695.

Authorisation can be checked on the Financial Services Authority's ('FSA') Register by visiting the FSA's website <http://www.fsa.gov.uk/register> or by contacting the FSA on 0845 606 1234.

For insurance purposes, the home state of XL Insurance Company Limited is the United Kingdom.

Terms and conditions



Below are certain words that have a specific meaning and wherever these words appear they have the following meaning:

Period of Cover means the period covered by this Policy being 12 months from the validity date on Your Porsche Approved Warranty Certificate.

Policy means Your Porsche Approved Warranty Policy as set out in this booklet and the Porsche Assistance Policy booklet.

United Kingdom/UK means England, Scotland, Wales, Northern Ireland, Republic of Ireland, the Channel Islands and the Isle of Man.

Vehicle means the vehicle bearing the VIN specified on Your Porsche Approved Warranty Certificate.

We/Our/Us/XL means XL Insurance Company Limited and any party acting on Our behalf.

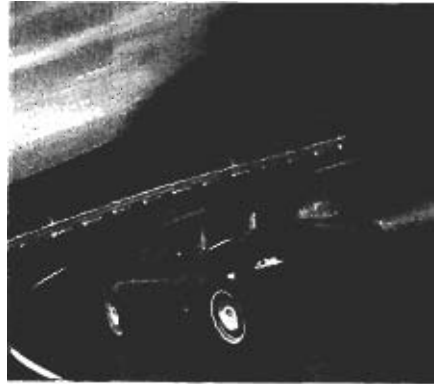
You/Your/Policyholder means the person named on the Porsche Approved Warranty Certificate.

Details of service

Claims procedure and conditions

If You are unfortunate enough to need to claim under this Policy, please follow these simple steps:

1. When Your Vehicle requires a service or repair, make a booking with Your Porsche Centre.
2. Inform the Porsche Centre that Your Vehicle is covered by the Porsche Approved Warranty.
3. If Your Vehicle requires a repair that is covered by the Porsche Approved Warranty, the Porsche Centre will complete the repairs and process the claim on Your behalf.



Please note: You should notify Your Porsche Centre in writing of any defect, or have the defect recorded in writing by Your Porsche Centre as soon as it is noticed.

Repair work shall be performed free of charge to You in line with technical requirements by replacing or repairing those defective parts which are covered by the Porsche Approved Warranty. Replaced parts become the property of the Porsche Centre commissioned to do the work, or XL.

Please do not make Your own repair arrangements as We cannot reimburse costs incurred without prior authorisation.

Your guarantee of quality

Provided Your vehicle is maintained in accordance with the manufacturer's recommendations, a Porsche Approved Warranty can be purchased every year until Your vehicle is 9 years old or has reached 125,000 miles at commencement of the Period of Cover.

The Policy is valid for a period of 12 months with unlimited mileage (provided mileage is no more than 125,000 miles at commencement of the Policy) and a zero excess on all eligible parts and labour up to the market value of Your Vehicle.

If Your Vehicle is under two years old, cover will commence from the date Your Porsche manufacturer's warranty expires.

The Porsche Approved Warranty is issued by Your Porsche Centre and, since the warranty applies to the Vehicle, it remains valid even if You choose to resell Your Vehicle during the warranty period. However, if You decide to trade in Your Vehicle, the warranty is automatically void.

Renewal

Provided Your vehicle still meets Our warranty conditions You can benefit from cover under the Porsche Approved Warranty for a further 12 months. This can be purchased up to eight weeks prior to the expiry of an existing new Porsche manufacturer's warranty or Porsche Approved Warranty.

Once your manufacturer's warranty or Porsche Approved Policy has expired, you can still take out a new Porsche Approved Warranty. However, your Porsche will be required to go through a vehicle check prior to the Policy being issued.



General information

Your telephone calls to and from Us may be monitored and recorded for the purposes of staff training and quality assessment in compliance with Ofcom regulations.

If the service You require is not provided for under this Policy, We will try, if You wish to arrange it at Your expense. The terms of, and any payment for, any such service are a matter for You and the supplier and We will not act as an agent.

You must pay back to Us on demand any costs We have paid for which You are not covered under Your Policy.



Policy benefits

Warranty coverage

Only the operational functionality of the systems and components of Your Vehicle are covered by the Policy as detailed in the shaded box.

The Policyholder is entitled to have only warranty claims remedied free of charge. Claims for free repair work are limited to the current market value of Your Vehicle at the time when the damage or defect covered by this Policy occurred.

Porsche Assistance coverage

Please see the Porsche Assistance Policy Booklet for further details.

- Engine parts covered (engine block and all internal engine components, cylinder heads and valves, oil temperature regulator, drive belts, chain tensioners, oil reservoir, oil pump turbochargers, oil pressure switch, oil/coolant heat exchanger). For the avoidance of doubt, the exhaust system is not covered
- Fuel/cooling system parts covered (fuel pump, air mass sensor, plenum chamber, resonating chamber, pressure regulator, temperature sensor, control units, fuel lines, induction manifold, thermostat, coolant pump, fan, fan impeller, engine compartment fan)
- Transmission parts covered (transmission casing, differential casing, torque converter, clutch housing, clutch release bearing, final drive, transaxle, drive shafts, axle shaft, differential, transfer box, propeller shaft). For the avoidance of doubt, the clutch is not covered
- Steering parts covered (steering gear, power-steering assemblies and hose, hydraulic pump)
- Braking system parts covered (control unit, brake master cylinder, brake pressure regulator, vacuum booster, accumulator, hydraulic unit and control unit for ABS/ASR, wheel speed sensor, hydraulic pump, PSM)
- Heating/air conditioning parts covered (temperature sensor, control unit, heater fan, fan motor, compressor, heated rear screen, condenser, evaporator, cooling fan). For the avoidance of doubt, the loss of coolant gas is not covered
- Electrics parts covered (airbag control unit, airbag sensor, roof control, mirror controls, seat adjustment controls, seat memory, seat heating, speedometer sensor, frequency converter, ParkAssist, signal converter, distributor, oil-temperature control unit, voltage regulator, starter motor, generator, instrument cluster, rain sensor)
- The horn, all electric motors, all pumps, all switches (functional defects only) and electronic control units for the following systems: windscreen wipers, headlights, central locking, electric windows, spoiler, cruise control, sunroof, alarm, on-board computer, engine immobilizer, roof are covered
- For the avoidance of doubt the PCM unit is not covered.

Policy exclusions



Porsche Approved Warranty

Repair or replacement of defective parts are not covered by this Policy if:

- Your Vehicle has been used for purposes other than those for which it is intended or has been subjected to undue stresses; or
- Your Vehicle has previously been repaired, maintained or serviced in a way other than in accordance with the manufacturer's standards; or
- Genuine Porsche parts or those of matching quality have not been fitted to Your Vehicle; or
- Your Vehicle has been modified in a manner not approved by the manufacturer; or
- the manufacturer's instructions with regard to the Warranty and Maintenance booklet of Your Vehicle have not been followed; or



- Service or recall campaigns published by Porsche Cars Great Britain Limited and/or the manufacturer have not been carried out on Your Vehicle; or
- The defective part is a wear and tear item.

Please note: The cost of testing, measurement and adjustment work not relating to warranty claims cannot be refunded.

Porsche Assistance

Please see the Porsche Assistance Policy Booklet for further details.

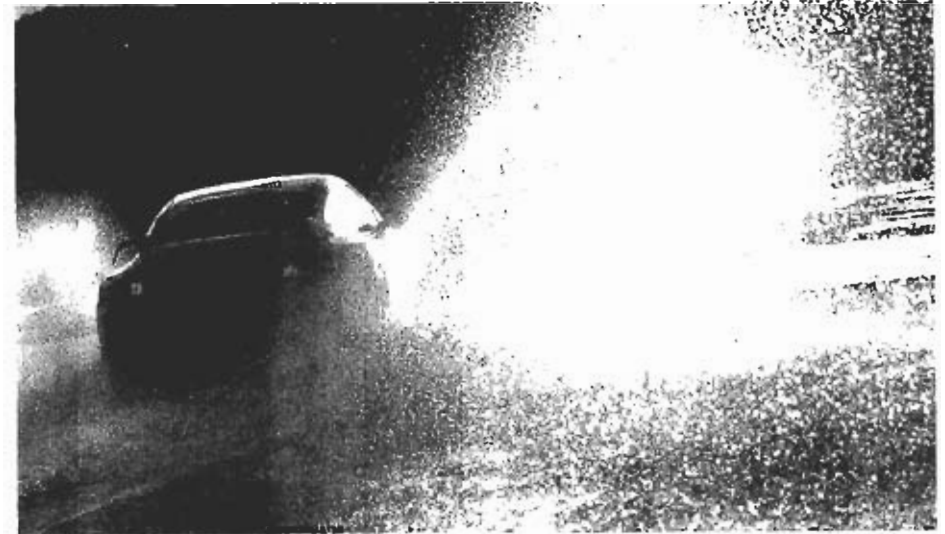
General terms and conditions

1. In addition to any limits and exclusions noted elsewhere in Your Policy, Your Policy does not cover:

- Costs for anything which was not caused by the incident You are claiming for.
- The cost of all parts, garage, labour or other costs in excess of the market value of Your Vehicle.
- Repairs (including parts and labour) conducted by anyone other than a Porsche Centre or Porsche Service Centre.
- Loss caused by any delay whether the benefit or service is being provided by Us or someone else.
- Routine servicing of Your Vehicle, replacing tyres, missing or broken keys, or replacing windows.



- Any claim caused directly or indirectly by war, invasion, civil unrest, revolution, terrorism or similar event.
- Any claim which You have made successfully under any other policy of insurance held by You. If the value of the claim is more than the amount You can get from Your other insurance We may pay the difference up to the market value of Your Vehicle and subject to these exclusions.
- Any period outside Your Period of Cover.



2. This Policy is governed exclusively by English Law and any legal disputes in connection with this Policy will be heard in an English Court only.
3. This Policy is a contract between Us and You. We agree to pay for those costs set out in this Policy, which occur during the Period of Cover and for which payment of the appropriate premium has been made and subject to the applicable Policy terms and conditions.

4. The warranty conditions listed herein do not affect the Policyholder's statutory rights.

Cancellation



This Policy may be cancelled by You within 14 days of commencement (or renewal) by contacting Your Porsche Centre whereupon You are entitled to a full refund of the premium paid by You.

If You wish to cancel Your Policy, You must contact Your Porsche Centre within 14 days of commencement (or renewal) of Your Porsche Approved Warranty Policy.

We (and anyone acting on Our behalf) reserve the right to make a charge to cover Our costs of providing service if You made a claim or claims under this Policy during the 14 day period before You exercised Your right to cancel. We will offset this cost against any monies owed to You.

Your Porsche Assistance Policy will automatically terminate in the event that Your Porsche Approved Warranty terminates.

Complaints handling

Complaints procedures

We are committed to providing You with the highest standard of service and customer care. We realise however, that there may be occasions when You feel You did not receive the standard of service You expect. Should You have cause for complaint about any aspect of the service We have provided to You, please contact Us at the relevant address indicated below, where We will work with You to resolve Your complaint.



Porsche Approved Warranty complaints

If Your complaint relates to services You have received under the Porsche Approved Warranty, please contact Your Porsche Centre. If Your supplying Porsche Centre is unable to resolve Your complaint satisfactorily please write to Porsche Cars Great Britain Limited, Bath Road, Calcot, Reading RG31 7SE, or XL Insurance Company Limited, XL House, 70 Gracechurch Street, London EC3V 0XL. Should Your complaint not be satisfactorily resolved You may be able to refer Your complaint to the Financial Ombudsman Service.

Porsche Approved Warranty complaints

Please quote Your name and Vehicle registration number in any communication.

We will deal promptly with Your query. Unless We can satisfactorily resolve Your complaint within 24 hours, We will send You an acknowledgement within 5 working days, while We investigate Your complaint further.

If You have received Our final response to Your complaint or it has been eight weeks since Your complaint was made to Us, and You remain unhappy, You may be entitled to take Your complaint to the Financial Ombudsman Service ('FOS'). Complaints that can be taken to the FOS are complaints about Your Porsche Approved Warranty including Porsche Assistance. You should write to:



Financial Ombudsman Service, South Quay
Plaza, 183 Marsh Wall, London E14 9SR.

The Financial Ombudsman Service is an independent body that arbitrates on complaints about general insurance products.

You have 6 months to refer Your complaint. Referral to the Financial Ombudsman Service does not affect Your right to take legal action against XL Insurance Company Limited or a Porsche Centre.

Porsche Assistance complaints

For complaints about Your Porsche Assistance cover, please refer to the Complaints Handling section in Your Porsche Assistance Policy booklet.



Request for transfer of warranty

Important – this completed transfer of warranty should be received by Porsche Cars Great Britain Limited within 14 days of the private sale of the Vehicle.

Part A (To be completed by the former Policyholder).

- I certify that:
 - to the best of my knowledge and belief the Vehicle has been serviced to date in accordance with the Manufacturer's Recommended Service Schedule in the Guarantee and Maintenance booklet; and
 - the details given below are correct.
- I certify that the Vehicle was sold and purchased privately on _____ and I wish to transfer the benefit of this Policy to the new owner.

New Owner Details

Title: _____ Initials: _____ Surname: _____

Address: _____

Postcode: _____ Telephone Number: _____

Chassis Number: _____

Registration Number: _____ Mileage at Date of Transfer: _____

Signature of Former Owner: _____ Date: _____

Part B (To be completed by the new owner).

- I have read and fully understood the contents of this Policy and agree to be bound by the terms and conditions and restrictions of this Policy.
- I understand that this Policy will not be transferred to me until such time as this document is validated by Porsche Cars Great Britain Limited and I am notified by the Porsche Warranty Department that they have accepted this request for transfer. Upon acceptance of the transfer I will take the place of the former Policyholder and become the new Policyholder under this Policy.

Signature: _____ Date: _____

Please return this form to:

The Warranty Department, Porsche Cars Great Britain Limited, Bath Road, Calcot, Reading, RG31 7SE

The Porsche Group* or its agents may use the information you provide together with other information we have about you to contact you, including by mail, phone, SMS, fax or e-mail, with offers or information about Porsche products and services we can provide. We may keep your information for a reasonable period to contact you with offers, invitations or information about our products and services. Please tick this box if you do not want offers, invitations or information from us or from our agents

By continuing doing business with us, you consent to our processing your sensitive personal data. You also consent to our transferring your information to countries which do not provide the same level of data protection as the UK if necessary for the stated purposes.

You have a right to ask for a copy of your information (for which we charge a small administration fee) and to correct any inaccuracies. To make sure we follow your instructions correctly and to improve our service to you through training of our staff, we may monitor or record communications.

*The Porsche Group includes Porsche Cars Great Britain Limited, Porsche Retail Group Limited, Porsche Financial Services Great Britain Limited, Porsche Financial Services GmbH and Dr. Ing. h. c. F. Porsche AG

DETACH HERE and return to: The Warranty Department, Porsche Cars Great Britain Limited, Bath Road, Calcot, Reading, RG31 7SE



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